



**Independent Healthcare  
Providers Network**

**Virtual Annual Summit**

**Wednesday 14 October 2020**

**12:45pm – 4.00pm**

## **Programme**

IHPN's Virtual Annual Summit 2020 will explore the key challenges facing independent healthcare providers in light of the coronavirus pandemic and how the sector can continue to deliver high quality patient care in the "new normal" environment.

The online event will include panel sessions on the future of NHS/independent sector partnerships; "independent sector heroes" and how providers can improve staff recruitment and retention; recent transformations in primary and community care and the move to foster more "patient centred care", as well as discussions around the future of the independent healthcare market. This year's summit will also be an opportunity to learn about what is happening across the country to deliver world-class care in light of the coronavirus pandemic, and to hear from national leaders about their vision for the future.

**12:45 – 13:00**

### **IHPN Chair and Chief Executive's opening remarks**

Justin Ash, Chair, IHPN

David Hare, Chief Executive, IHPN

**13:00 – 13:45**

### **Keynote address**

Sir Simon Stevens, Chief Executive, NHS England

**13:45 – 14:45**

### **Breakout sessions:**

#### **1. Ending the public/private divide - reflecting on NHS/IS partnership working during covid and beyond**

This session will hear from independent healthcare providers and their NHS partners on how they worked together "on the ground" during covid19 – what the key to their successful partnerships were, and how they can evolve to help support the NHS and improve patient access to care going forward.

**Chair:** David Hare, Chief Executive, IHPN

**Speakers:** Saffron Cordery, Deputy CEO, NHS Providers

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**Bevan Brittan** 

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## 2. Our independent sector “heroes” – how the sector can support its workforce and improve recruitment and retention in a post-covid world

The coronavirus pandemic has shone a light like never before on the invaluable role that staff across the healthcare system play in keeping the country safe. This session will look at how we can build on this and better support staff, including helping avoid burnout and improve staff health and wellbeing, as well as how we can increase recruitment in the sector and promote it as a “great place to work”.

**Chair:** Dawn Hodgkins, Director of Regulation, IHPN

**Speakers:** David Cooper, Chief People Officer, BMI Healthcare/Circle Health  
Jodie Sinclair, Partner, Bevan Brittan

## 3. Covid19 as the great accelerator – has coronavirus re-booted the “patient centred care” agenda in primary and community care?

Primary and community care services transformed almost overnight during the pandemic to adapt to a world under lockdown. As a result, patients were able to access the “digital first” health care that the healthcare world has been promising for years. With the gradual return to a “new normal”, will these digital innovations be retained? And what more can be done to help deliver more “patient centred care” with this new momentum in the sector?

**Chair:** David Furness, Director of Policy and Delivery, IHPN

**Speakers:** Charlotte Augst, CEO, National Voices  
Suzanne Lawrence, Director of Strategy & Deputy CEO, Care UK  
Simon Lucas, Commercial Director, LIVI  
Vivienne McVey, CEO, Virgin Care  
Matthew Winn, Director of Community Services, NHS England

## 14:45 – 15:45 “What’s the future of the independent healthcare market?” How providers can navigate the new post-covid world

The independent healthcare sector market has undoubtedly been transformed since the start of the covid19 pandemic, not least due to the historic deal to make available the entire independent hospital sector’s resources to the NHS. This session will look at what the next year will bring for the sector – how it can balance its private and NHS patients in light of a public health service under strain, what the impending recession will mean for demand for private healthcare and how a safe and efficient service can be delivered in a socially distanced world.

**Chairs:** David Hare, Chief Executive, IHPN

**Speakers:** Barbara Hakin, Chair, Health Tech Alliance  
Lis Neil, Director of Strategy, Ramsay Healthcare

## 15:45 – 16:00 Closing remarks

David Hare, Chief Executive, IHPN

## 16:00 Conference close

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